ADDENDUM TO REQUEST FOR PROPOSAL
NEW HANOVER COUNTY
NEW HANOVER REGIONAL MEDICAL CENTER

A. Introduction

The following addendum provides definitions and other clarifications to further elaborate and offer additional clarity to potential Respondents in response to questions received regarding the request for proposal (“RFP”) for a Proposed Strategic Partnership as distributed by New Hanover County (the “County”) and New Hanover Regional Medical Center (“NHRMC”) on January 13th, 2020.

B. Definitions and Clarifications

**Question 1.10.2.** A Command Center is a centralized repository of real-time data that allows an organization to continuously monitor the operations of the hospital or health system to improve efficiency and patient safety and deliver optimal patient care.

*(Update provided 01/27/2020)*

**Exhibit C.5.a.** Request refers to policies and protocols towards discounting charity care where referencing charges.

*(Update provided 03/09/2020)*

**Exhibit C.6.iv.** Operating cost per case was requested to understand costs for common procedures across Respondents. Respondents are able to provide additional context for the PAG’s consideration in presenting this data.

*(Update provided 03/09/2020)*